

# FY2013 Third-quarter Results

TSE Mothers 3796 January 31, 2013



Statements made at the meeting or included in this document that are not historical facts are forward looking statements about the future performance of e-Seikatsu Co., Ltd.

You are cautioned that a number of factors could cause actual results to differ materially from those discussed in the forward looking statements.

#### **Table of Contents**



- 1 Summary of Third-quarter Results for FYE March 31, 2013
- 2 Forecast for FYE March 31, 2013
- 3 Our Business Strategy
- 4 Appendix
  - (1) Financial Data
  - (2) Company Profile



# 1

# Summary of Third-quarter Results for FYE March 31, 2013

#### 1 Highlights



#### Total revenue and profit decreased, however, revenue of our core "Cloud Service" business continued to increase

- Sales: 1,358 million yen (FY2012 3Q 1,662 million yen, YOY change -304 million yen, -18.3%)
  - · Cloud Service revenue: 1,265 million yen (FY2012 3Q 1,161 million yen, YOY change +104 million yen, +9.0%)
  - Including monthly recurring revenue of Turnkey services: 1,091 million yen (FY2012 3Q 979 million yen, YOY change +112 million yen, +11.5%)
- Operating profit: -54 million yen (FY2012 3Q 203 million yen, YOY change -257 million yen)
- Net income: -60 million yen (FY2012 3Q 93 million yen, YOY change -154 million yen)

#### Further enhancement of sales and marketing efforts to promote continued growth of our "Cloud Service"

- Focus on new client acquisitions as well as up-selling to existing Cloud Service clients
  - Monthly ARPU: approx. 102,500 yen/company %as of the end of Dec. 2012
     FY2012 3Q approx. 96,800 yen/company %as of the end of Dec. 2011
  - Number of Cloud Service clients: 1,413 companies %as of the end of Dec. 2012
     FY2012 3Q 1,377 companies %as of the end of Dec. 2011
- Gaining traction from sales campaigns and increased exposure ("Rental Housing Fair 2012" and industry media ads)

#### Introduction of our new "ES e-Bukken One" service

\*ES e-Bukken One" launched April, 2012 – full integration of our current Cloud Service products with enhanced functions, for a seamless end-to-end solution

<sup>\*</sup> Cloud Service revenue figures have not been adjusted for internal transactions.

<sup>\*</sup> Figures rounded down to the nearest million yen.

<sup>\*</sup> Ratios rounded to the nearest decimal place.

#### ② Consolidated Income Statement (YOY change)



(Million yen)	AprDec. 2011	AprDec. 2012	YOY change	YOY change (%)
Sales	1,662	1,358	△304	△18.3%
Gross profit Gross profit margin	1,089 65.6%	932 68.6%	△157	△14.5%
Operating profit Operating profit margin	203 12.2%	△54 △4.0%	△257	_
Recurring profit Recurring profit margin	209 12.6%	△54 △4.0%	△263	_
Extraordinary loss	19	9	△10	△52.8%
Quarterly net income Net income margin	93 5.6%	△60 △4.5%	△154	_

#### <Key Points>

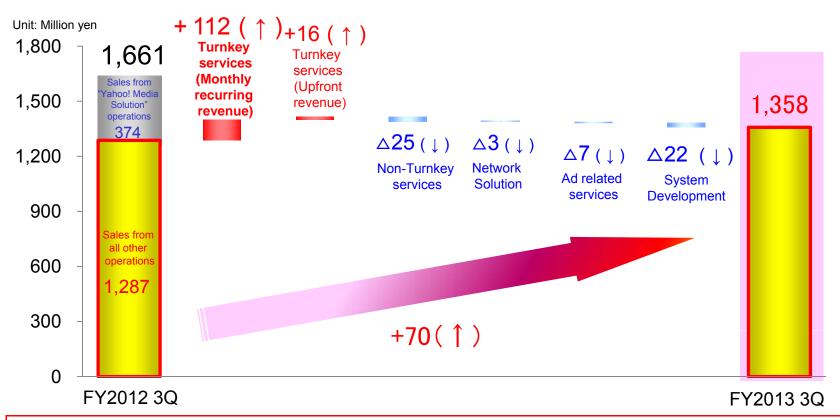
- ① Our core Cloud Service revenue continues to show steady growth and is the main driver of revenue increase, however, total sales and profits declined YOY due to the negative impact from the conclusion of Yahoo! Media Solution operations at the end of November, 2011.
- ② SG&A increased partly due to the organizational transfer of personnel related to quality control (from July, 2012), and the increase in personnel expenses (reflecting new graduate hires in sales), as well as promotion expenses (participating in "Rental Housing Fair 2012," and advertising in major industrial papers).

<sup>\*</sup> Figures rounded down to the nearest million yen.

#### **③ Cloud Solution Business Change in Revenue Breakdown**



#### Core "Turnkey services" (monthly recurring revenue) showing strong growth



#### <Key Points>

- ① "Turnkey services" (monthly recurring revenue) increased by approx. 112 million yen YOY. Overall, "Turnkey services" revenue increased by approx. 129 million yen YOY.
- ② As compared to FY2012 3Q revenue of approx. 1,287 million yen (excluding sales from "Yahoo! Media Solution" operations), overall revenue increased by approx. 70 million yen YOY.

<sup>\*</sup> Cloud Solution Business sales figures have not been adjusted for internal transactions.

<sup>\*</sup> Figures rounded down to the nearest million yen. '0' indicates an amount less than one million yen.

#### **4** Cloud Solution Business Revenue (YOY change)



	Item (Million yen)	AprDec. 2011	AprDec. 2012	YOY change	YOY change (%)
Cloud	d Service	1,161	1,265	104	9.0%
	Turnkey services *	1,002	1,131	129	12.9%
	Up-front revenue	23	39	16	72.9%
	Monthly recurring revenue	979	1,091	112	11.5%
	Non-turnkey services *	158	133	△25	△15.8%
Netw	ork Solution	29	26	△3	△11.1%
Adva	nced-Cloud Service	471	66	△404	△85.8%
	Ad related services	51	44	△7	△14.3%
	System Development	45	22	22	△50.0%
	Yahoo! Media Solution	374	_	△374	△100.0%
	Total	1,661	1,358	△303	△18.3%
Total	excluding Yahoo! Media Solution	1,287	1,358	70	5.5%

<sup>\*</sup> Advanced-Cloud Service (Yahoo! Media Solution) sales were concluded at the end of November, 2011.

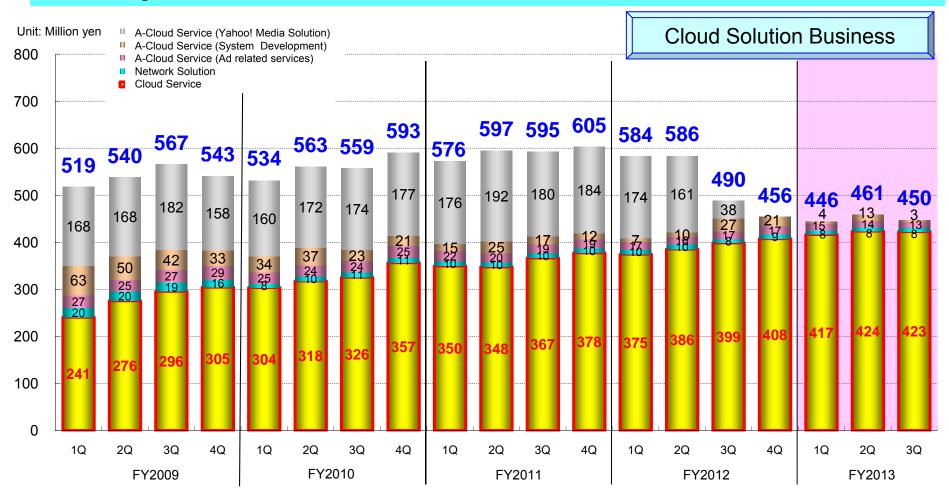
<sup>\*</sup> Cloud Solution Business sales figures have not been adjusted for internal transactions.

<sup>\*</sup> Figures rounded down to the nearest million yen. '0' indicates an amount less than one million yen.

#### **⑤ Sales Category Breakdown**



#### Increasing "Cloud Service" revenue



<sup>\*</sup> Advanced-Cloud Service (Yahoo! Media Solution) sales were concluded at the end of November, 2011.

<sup>\*</sup> Cloud Solution Business sales figures have not been adjusted for internal transactions.

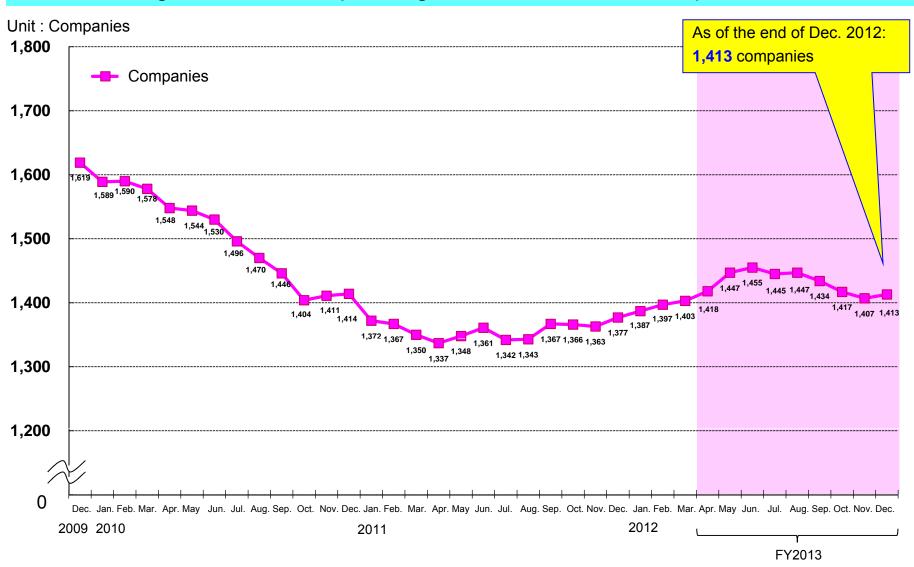
<sup>\*</sup> FY2009 1Q figures are non-consolidated results. Figures for FY2009 2Q and beyond are consolidated results.

<sup>\*</sup> Figures rounded down to the nearest million yen.

#### **® Number of Cloud Service Clients**



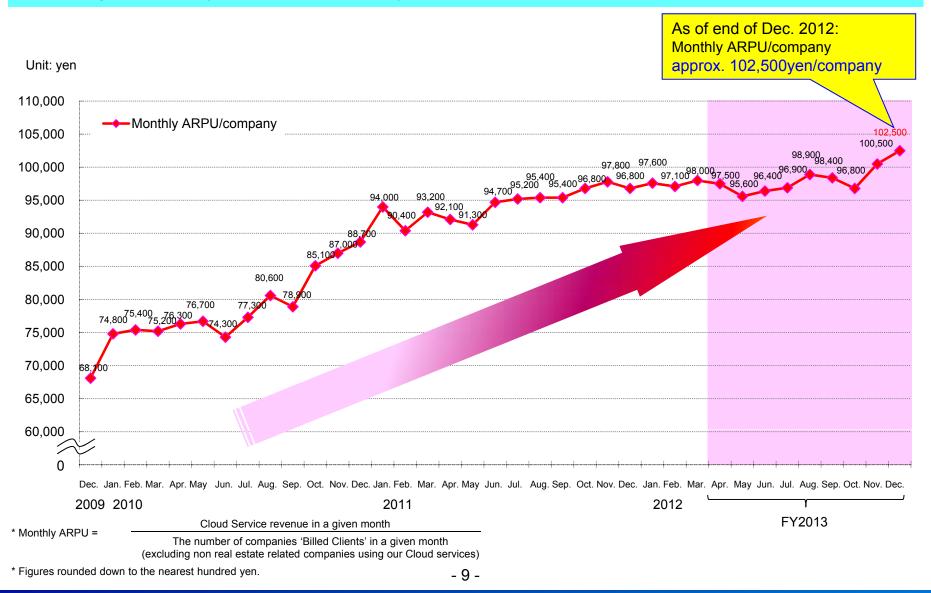
#### Growth through a balance of up-selling as well as new client acquisition



#### **⑦ Cloud Service Monthly ARPU**



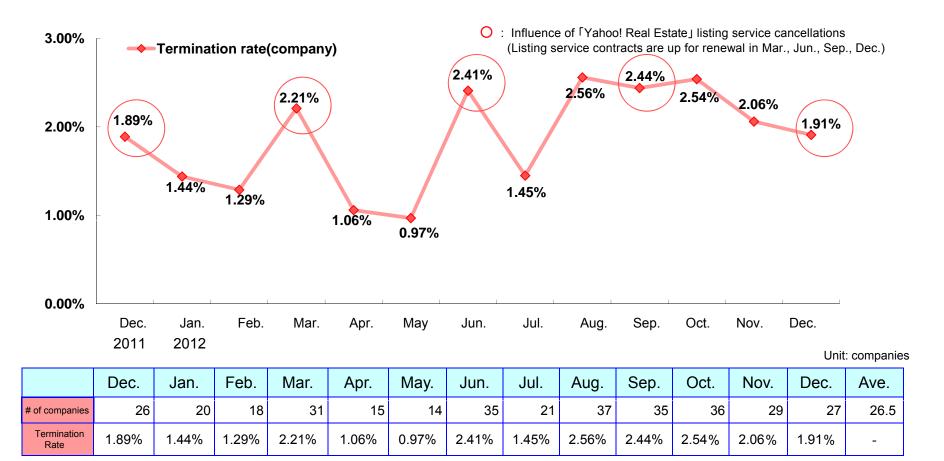
#### Resulting in a steady increase in monthly ARPU



#### **® Cloud Service Client Termination Rate**



#### Increased efforts to improve client satisfaction, leading to higher retention

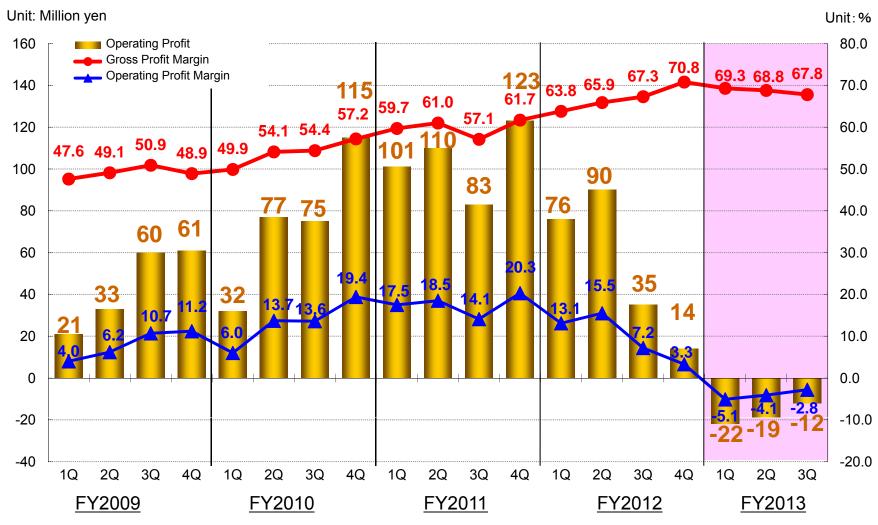


\* Termination Rate = # of companies withdrawing in a given month # of companies in a given month

#### **(9) Consolidated Quarterly Results YOY Comparison**



#### Revenue increase was not enough to cover increase in expenses

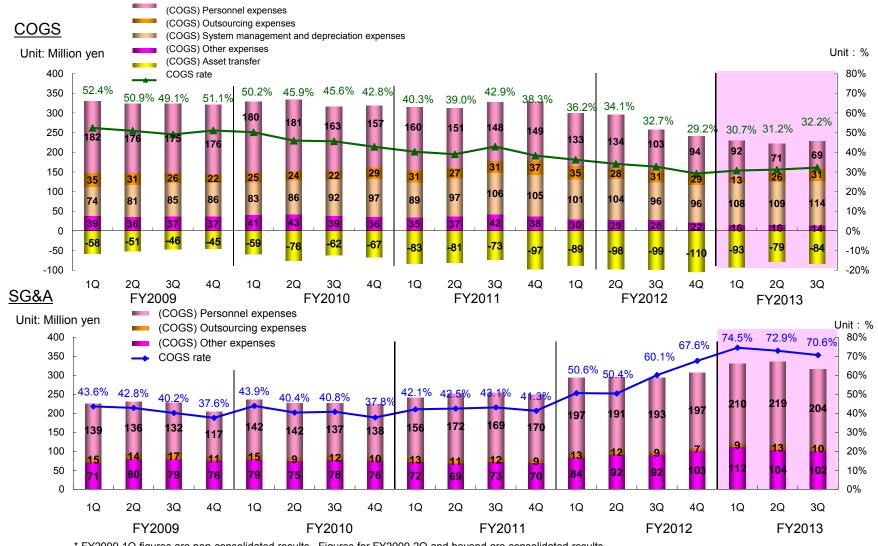


<sup>\*</sup> FY2009 1Q figures are non-consolidated results. Figures for FY2009 2Q and beyond are consolidated results.

<sup>\*</sup> Figures rounded down to the nearest million yen.

#### **10 Quarterly COGS/SG&A**





<sup>\*</sup> FY2009 1Q figures are non-consolidated results. Figures for FY2009 2Q and beyond are consolidated results.

<sup>\* (</sup>COGS)Outsourcing expenses: Outsourcing expenses, temporary recruitment expenses, procurement expenses, system usage expenses, etc. (COGS)Asset transfer: Inventory assets(goods in process), portion allowances for software under development listed under COGS

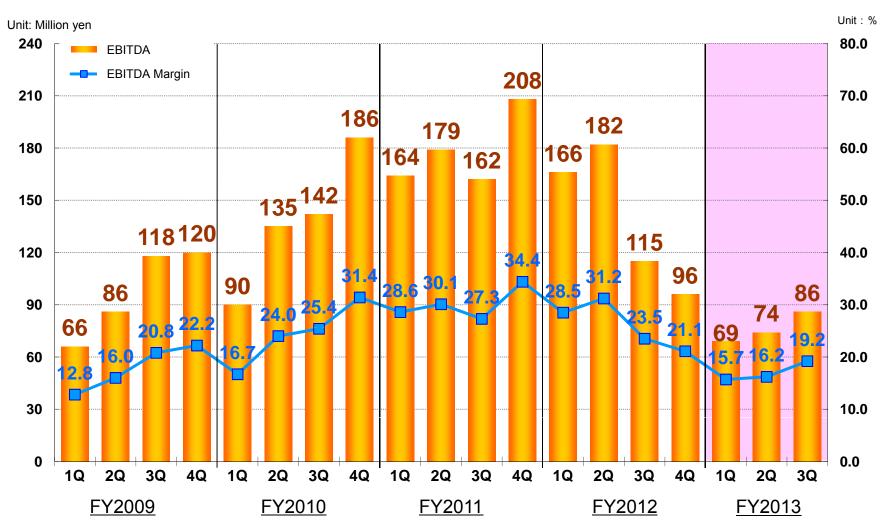
<sup>\* (</sup>SG&A)Outsourcing expenses: Advertising expenses, recruitment related expenses, consultant fees, payment commission, etc.

<sup>\*</sup> Figures rounded down to the nearest million yen.

#### **(1)** Quarterly EBITDA (consolidated)



#### Stable EBITDA (operating profit + depreciation) and ability to generate cash



<sup>\*</sup> FY2009 1Q figures are non-consolidated results. Figures for FY2009 2Q and beyond are consolidated results.

<sup>\*</sup> Figures rounded down to the nearest million yen.

#### **@ Consolidated Cash Flow Statement (YOY change)**



(Million yen)	AprDec. 2011	AprDec. 2012
CF from Operating Activities	306	201
CF from Investing Activities	△289	△254
CF from Financing Activities	△78	△95
Net Increase in Cash and Cash Equivalents (△decrease)	△62	△149
Cash and Cash Equivalents (end of term)	661	528

<key points=""></key>				
Operating Activities	① Income before tax + depreciation expenses	FY2012 3Q	451M yen	FY2013 3Q 222M yen
	② Payment of corporate tax, etc.	FY2012 3Q	227M yen	FY2013 3Q 50M yen
Investing Activities	③ Expenses due to in-house software development	FY2012 3Q	285M yen	FY2013 3Q 255M yen
	② Expenses due to the purchase of assets (HW/SW)	FY2012 3Q	25M yen	FY2013 3Q 6M yen
	⑤ Income from the redemption of deposits/guarantee money	FY2012 3Q	26M yen	FY2013 3Q 23M yen
Financing Activities	Payment of year-end dividend	FY2012 3Q	67M yen	FY2013 3Q 75M yen
	② Expenses due to repayment of lease obligations	FY2012 3Q	8M yen	FY2013 3Q 20M yen

<sup>\*</sup> Figures rounded down to the nearest million yen. '0' indicates an amount less than one million yen.

#### **(3)** Consolidated Balance Sheet (change from FYE Mar. 2012)



(Million yen)	Mar. 2012	Dec. 2012	Change
Cash and Deposits	677	528	△149
Other Current Assets	130	141	11
PP&E	1,329	1,333	4
Assets Total	2,137	2,003	△133
Current Liability	250	243	△6
Non-Current Liability	118	128	9
Net assets Capital-Asset ratio	1,768 82.8%	1,631 81.4%	△136
Liability and Net Assets total	2,137	2,003	△133

#### < Key Points >

- ① Cash and Deposits decreased mainly due to tax payment by interim return, payment of bonus and payment of dividend.
- ② Server equipment was leased to reinforce our data center facility, accordingly, lease asset and lease liability were allocated to PP&E and Non-Current Liability, respectively.
- 3 Net assets decreased due to the payment of 75 million yen in dividends and quarterly net loss of 60 million yen.

<sup>\*</sup> Figures rounded down to the nearest million yen.



# 2 Forecast for FYE March 31, 2013

#### **① Consolidated Income Forecast**



(Million yen)	Full-term Forecast	Third-quarter Results	Progress Rate as % of Full-term Forecast	(Reference) Full-term Results FY2012
Sales	1,840	1,358	73.8%	2,118
Operating Profit	△53	△54	-	218
Recurring Profit	△51	△54	-	225
Net Income	△66	△60	-	89

Term-end dividend	Dividend per share					
Full-year dividend (forecast)	1 100von					
(FYE March 2013)	1,100yen					
Full-year dividend (actual)	4.400					
(FYE March 2012)	1,100yen					

<sup>\*</sup> Forecast figures have not been changed from those announced on October 18, 2012. Also, dividend forecasts have not been changed from those announced on May 10, 2012.

Forecast figures are based on information available at the time of this announcement. Actual results may differ materially from the forecast figures.

<sup>\*</sup> Figures rounded down to the nearest million yen.

#### ② Cloud Solution Business Sales Full-tem Forecast (Breakdown)



	Item (	(Unit: million yen)	Full-term Forecast	Third-quarter Results	Progress Rate as % of Full-term Forecast	(Reference) Full-term Results FY2012
Cloud	d Servi	ce	1,707	1,265	74.1%	1,569
	Turnkey services *		1,532	1,131	73.9%	1,361
		Up-front revenue	47	39	84.9%	30
		Monthly recurring revenue	1,485	1,091	73.5%	1,331
	Non-	turnkey services *	175	133	76.3%	208
Netwo	ork Solu	ution	35	26	74.4%	39
Advar	nced-Cl	oud Service	98	66	68.2%	509
	Ad re	lated services	60	44	73.6%	68
	Syste	m Development	38	22	59.7%	66
	Yahoo	o! Media Solution Sales	-	-	-	374
	•	Total	1,840	1,358	73.8%	2,118

<sup>\*</sup> Turnkey services · · · · · Suite of standard system applications with up-front and monthly recurring revenue.

Non-turnkey services · · · · Customized system applications with one-time and monthly recurring revenue.

<sup>\*</sup> Forecasts are based on figures announced on Oct. 18, 2012. Forecast figures are based on information available at the time of this announcement. Actual results may differ materially from the forecast figures.

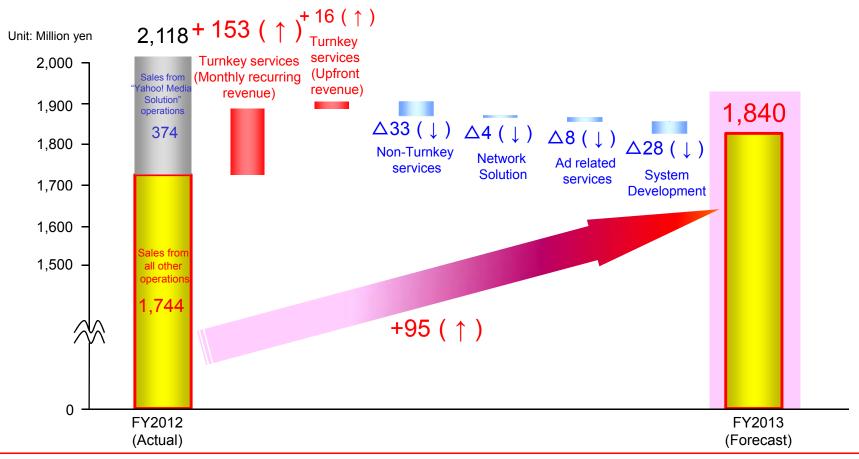
<sup>\* &</sup>quot;Yahoo! Media Solution" operations were concluded at the end of November 2011.

<sup>\*</sup> Cloud Solution Business sales figures have not been adjusted for internal transactions.

<sup>\*</sup> Figures rounded down to the nearest million yen.

#### **③ Cloud Solution Business Change in Revenue Breakdown**



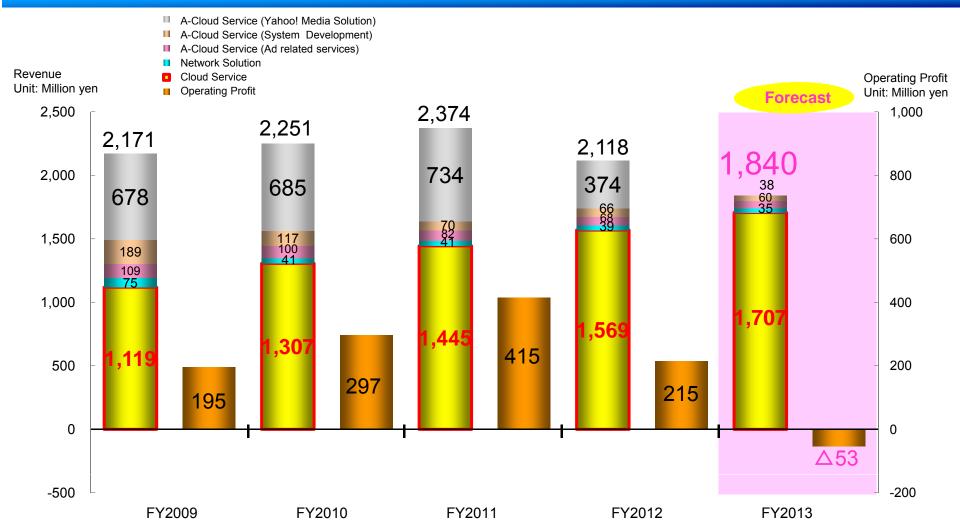


#### <Key Points>

- ① Due in large part to the new product release of "ES e-Bukken One," "Turnkey services" (monthly recurring revenue) is expected to increase by approx. 153 million yen YOY. "Turnkey services" (upfront revenue) is expected to increase by approx. 16 million yen, for a total "Turnkey services" revenue increase of approx. 170 million yen.
- ② As compared to revenue from the previous term (excluding sales from "Yahoo! Media Solution" operations (approx. 1,744 million yen)), we expect an increase in revenue of approx. 95 million yen.
- \* Cloud Solution Business sales figures have not been adjusted for internal transactions.
- \* Figures rounded down to the nearest million yen.

#### **4** Cloud Solution Business Revenue and Operating Profit Forecast





<sup>\* &</sup>quot;Yahoo! Media Solution" operations were concluded at the end of November 2011.

<sup>\*</sup> Cloud Solution Business sales figures have not been adjusted for internal transactions.

<sup>\*</sup> Figures rounded down to the nearest million yen.

### 3

# Our Business Strategy

#### **① Cloud Service development road map**

NEW!



#### "ES e-Bukken One" launched April 2012. New options and features to follow.

#### [Our Turnkey services]

製いい物件Install賃貸

図いい物件 賃貸

管理 賃貸

図 いい物件 売買

営業支援 賃貸

顧客管理 売買

**多いい物件 賃貸** 自社HPオブション

Si いい物件 売買 自社HPオプション

**WebSite** 

Mobile Mobile

2012 2013

Real estate cloud, connected and social.

The property of th







Rental property management option

Data import from external systems

Expand data submission capability to a wider range of portal sites, etc.

New home sales option

Smartphone apps for conducting business on the go, etc.

### Enhanced website functionality

- Website renewal
- Renewed user friendly management screen
- · New additional templates etc.

\* HP is abbreviation for "Homepage."

Existing customers will be upgraded to "ES e-Bukken One."

<sup>\*</sup> Development and product launch schedule subject to change.

#### ② Features of our new service, " ES e-Bukken One"



### "ES e-Bukken One" is the ultimate business application for the real estate industry: cloud-based services, connected and social

#### Comprehensive service covering all aspects of operating a real estate business

Access and manage all of your data, within a seamless, end-to-end solution encompassing all of your daily business activities.

#### Cutting edge cloud applications

Fully utilizing the benefits of cloud computing [available anytime/anywhere and always up-to-date] while taking advantage of desktop computing [processing power].

#### Consumer [My page] features for effectively acquiring and retaining clients

Consumer [My page] features customized to match the needs of each customer (from potential renters/buyers to owners/sellers), bringing the customers closer, and better addressing individual needs and wants.

#### Connecting real estate companies to the ultimate business network

"One Network" connecting and sharing information (messaging, scheduling, sharing property data/information, and much more) within a company as well as across companies for a rich, collaborative experience.

#### Now available in a "free trial" version

Potential clients can easily try out the key features of "ES e-Bukken One" before deciding to sign-up for the full featured "paid version." Upgrading to the "paid version" is made quick and easy with a dedicated website.

#### ③ Overview of our new service, " ES e-Bukken One"



#### "ES e-Bukken One," a seamless one-stop solution fully covering all aspects of operating a real estate business





### Further promote our Cloud Solution "Turnkey services"

#### Expand and grow our client base

Continue to focus on new client acquisition as well as improving client support and follow-up marketing efforts.

### Improve sales and operation efficiency

➤ Increase ARPU through up-selling, achieve longer client retention by improving the quality of our services, and further improvement of operation efficiency, etc.

### Future growth

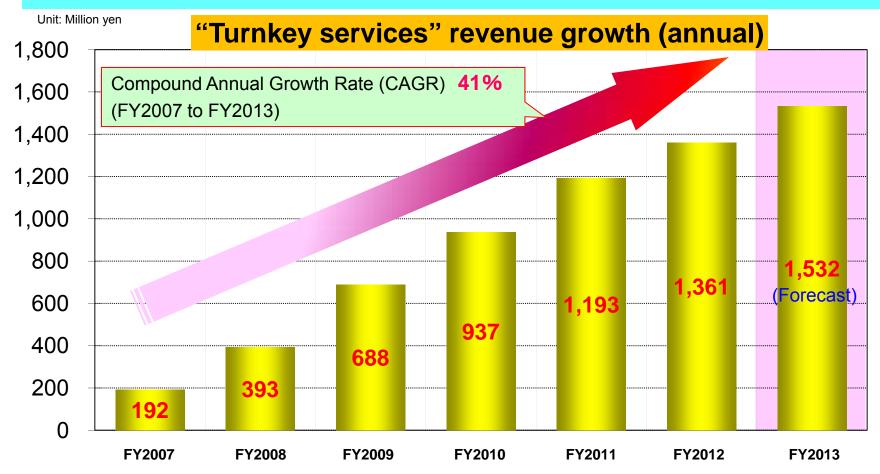
> We aim to become the de facto standard one-stop-solution for the real estate industry, effectively creating a marketplace for all real estate data and information.

We aim to become the leading "cloud computing" company for the real estate industry

#### **⑤ Growth Potential of our Cloud Service (Turnkey services)**



"Turnkey services" has great growth potential and is at the core of our Cloud Solution Business



- \* "Turnkey services" is a suite of standard system applications with up-front and monthly recurring revenue.
- \* Compound Annual Growth Rate (CAGR) is the average growth rate over a period of several years.
- \* Figures are rounded down to the nearest million yen. The ratio is calculated per yen and rounded.
- \* Forecast figures are based on information available at the time of this announcement and are subject to change.



### Actively promoting the new "ES e-Bukken One"



Rental Housing Fair 2012 Tokyo venue (July)





Rental Housing Fair 2012 Osaka venue (Oct.)





Rental Housing Fair 2012 Fukuoka venue (May)





Rental Housing Fair 2012 Nagoya venue (Sep.)



Strong attendance and interest at each of our "ES e-Bukken One" exhibits.



4

# Appendix

- (1) Financial Data
- (2) Company Profile



# (1) Financial Data

#### **1 Income Statement (Quarterly basis)**



(Million von)		FY2	011			FY2	012			FY2	013	FY2013				
(Million yen)	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q				
Sales	576	597	595	606	584	585	491	456	446	461	450					
Gross Profit Gross Profit Margin	343 59.7%	364 61.0%	339 57.1%	374 61.7%	372 63.8%	386 65.9%	330 67.3%	323 70.8%	309 69.3%	317 68.8%	305 67.8%					
Operating Profit Operating Profit Margin	101 17.5%	110 18.5%	83 14.1%	123 20.3%	76 13.1%	90 15.5%	35 7.2%	14 3.3%	△ <b>22</b> △5.1%	∆19 ∆4.1%	∆12 ∆2.8%					
Recurring Profit Recurring Profit Margin	101 17.6%	110 18.5%	83 14.1%	123 20.4%	77 13.2%	91 15.6%	41 8.4%	15 3.4%	∆22 △5.0%	∆18 ∆4.0%	∆13 ∆2.9%					
Extraordinary Income	-	0	1	0	-	-	-	-	-	-	-					
Extraordinary Loss	3	0	0	2	-	20	△0	7	-	7	1					
Quarter Net Income Net Income Margin	51 8.9%	60 10.1%	43 7.3%	67 11.1%	40 6.9%	36 6.2%	17 3.5%	∆ <b>4</b> △0.9%	△21 △4.7%	∆ <b>22</b> ∆4.9%	△17 △3.8%					

<sup>\*</sup> Quarterly figures for FY2012 are not audited (cumulative figures are audited).

<sup>\* &#</sup>x27;-' indicates zero yen, '0' indicates an amount less than one million yen.

<sup>\*</sup> Figures are rounded down to the nearest million yen.

#### ② Balance Sheet (Quarterly basis)



(Million von)		FY2	011			FY2	012			FY2	013	
(Million yen)	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q
Current Assets Total	826	899	868	1,000	858	951	821	808	709	699	670	
Non-Current Assets Total	1,073	1,116	1,151	1,185	1,202	1,277	1,298	1,329	1,350	1,357	1,333	
Assets Total	1,899	2,015	2,020	2,185	2,061	2,228	2,119	2,137	2,060	2,057	2,003	
Current Liability Total	258	328	284	387	260	348	230	250	263	270	243	
Non-Current Liability Total	69	62	58	55	85	129	123	118	124	137	128	
Liability Total	328	391	342	443	346	477	353	368	388	408	371	
Net Assets Total	1,571	1,624	1,677	1,742	1,715	1,751	1,765	1,768	1,671	1,649	1,631	
Liability & Net Assets Total	1,899	2,015	2,020	2,185	2,061	2,228	2,119	2,137	2,060	2,057	2,003	

<sup>\*</sup> Figures are rounded down to the nearest million yen.

#### **③ Cash Flow Statement (Quarterly basis)**



(Million von)		FY2	011			FY2	012			FY2	2013	
(Million yen)	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q
CF from Operating Activities	69	173	107	228	8	223	74	132	75	107	17	
CF from Investing Activities	△101	△112	△115	△99	△84	△103	△101	△117	△100	△80	△74	
CF from Financing Activities	△41	△16	9	△2	△56	△15	△6	1	△69	△18	△7	
Net increase in cash and cash equivalents (△decrease)	△74	44	1	126	△132	103	△33	16	△94	8	△63	
Cash and Cash Equivalents (end of term)	550	595	596	723	590	694	661	677	583	592	528	

<sup>\*</sup> Quarterly cash flow figures are not audited (cumulative period cash flow figures are audited).

<sup>\* &#</sup>x27;-' indicates zero yen, '0' indicates an amount less than one million yen.

<sup>\*</sup> Figures are rounded down to the nearest million yen.

#### **4** Other Data (Quarterly basis)



#### **Cloud Solution Business**

				FY2	011			FY2	012			FY2	013	
			1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q
CI	loud Serv	rice	350	348	367	378	375	386	399	408	417	424	423	
	Turnl	key services	279	287	307	319	319	333	349	359	371	379	380	
		Up-front revenue	19	20	20	18	7	6	9	7	10	13	15	
		Monthly recurring revenue	260	267	286	300	312	326	340	351	360	366	364	
	Non-	turnkey services	70	61	60	59	55	53	49	49	45	44	43	
Ne	etwork So	olution	10	10	10	10	10	10	8	9	8	8	8	
Ac	Advanced-Cloud Service		215	238	217	216	199	189	82	38	20	28	17	
	Ad re	lated services	22	20	19	19	17	16	17	17	15	14	13	
	Syste	em Development	15	25	17	12	7	10	27	21	4	13	3	
	Yaho	o! Media Solution	176	192	180	184	174	161	38	-	-	-	-	
Sales T	otal		576	597	595	605	584	586	490	456	446	461	450	
C	ogs		232	232	255	232	211	199	160	133	136	143	145	
S	G & A		243	254	256	251	296	295	295	309	332	336	318	
Cost To	otal		475	475	512	483	508	495	456	442	469	480	463	
Operati	ng Profit		100	109	83	121	76	90	34	14	△23	△19	△13	
Recurri	ng Profit		101	110	83	122	77	91	40	15	△22	△18	△13	
Number (Compa		d Service clients	1,530	1,446	1,414	1,350	1,361	1,367	1,377	1,403	1,455	1,434	1,413	
Number		oyees (Non-	Non- 171 171 168 166 167 163 150 147 154 147		142									

<sup>\*</sup> Turnkey services · · · · Suite of standard system applications with up-front and monthly recurring revenue.

Non-turnkey services · · · · Customized system applications with one-time and monthly recurring revenue.

<sup>\*</sup> Quarterly income figures for FY2012 are not audited (cumulative figures are audited).

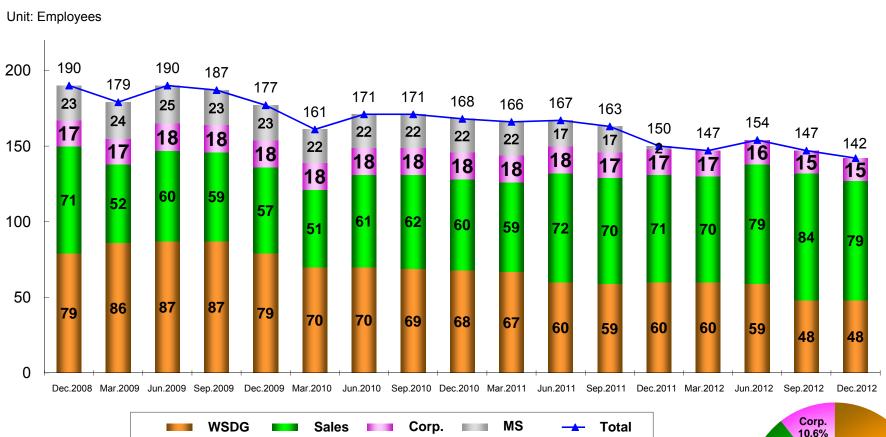
<sup>\* &</sup>quot;Yahoo! Media Solution" operations were concluded at the end of November 2011.

<sup>\*</sup> Cloud Solution Business sales figures have not been adjusted for internal transactions.

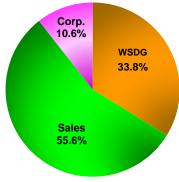
<sup>\*</sup> Figures are rounded down to the nearest million yen.

#### **⑤ Number of Employees (Non-consolidated)**





<sup>\*</sup> Excluding directors, advisors, and part-time workers.



<sup>\*</sup> Head count for Strategic Planning Dept. transferred from Sales to WSDG (reflected from March 2009 figures).

<sup>\*</sup> Head count for Product Planning transferred from WSDG to Sales (reflected from Dec. 2009 figures).

<sup>\*</sup> Head count for Operation Support transferred from WSDG to Sales (Customer Support) (reflected from Jun. 2011 figures).

<sup>\*</sup> During and following March 2012, the head count reflects the closure of the MS department due to the termination of "Yahoo! Media Solution" operations in November 2011.

<sup>\*</sup> Head count for quality control personnel transferred from WSDG to Sales (reflected from Sep. 2012 figures).

<sup>\*</sup> WSDG: Web Solution Development Group, Sales: excluding MS, MS: Media Solution, Corp: Corporate staff



# (2) Company Profile

#### **1** Focused on the Real Estate Industry



The real estate industry represents 13.5% (2010) of GDP (423 trillion yen (nominal))



Real estate industry 13.5% (57 trillion yen)

Source: National Accounts for 2010 (GDP by economic activity)

Total real estate assets equals 1,767 trillion yen (2010)

Residential 350 trillion yen

Non-residential 212 trillion yen





Land 1,204 trillion yen

Source: National Accounts for 2010 (National assets)



Number of homes 57.58 million units

Source: The 2008 Housing and Land Survey, Ministry of Internal Affairs and Communications Statistics Bureau



### There are 125,832 real estate agencies (as of the end of 2010)

Source: Ministry of Land, Infrastructure, Transport, and Tourism

#### much more than..



Convenience stores 45,012 stores (April 2012)



Post offices 24,213 offices (As of the end of May 2012)

Source: JFA Convenience Store (monthly statistic report)

Source: Japan Post Network Co., Ltd.

# The real estate industry is large in many respects, and...

The industry has been relatively slow in embracing IT and there is tremendous room for improving business efficiency.

There is a strong demand for a standardized property information database.

#### ② The Real Estate Industry is an "Information Industry"



# Utilizing a database is essential to succeed!

More than 800 data fields can be entered for a single property.



#### **Diversified consumer needs!**

In order to respond to various consumer preferences timely and appropriately, the centralized management of property and customer information in a relational database is key.



## Use of the Internet for property searches is the norm!

Consumer behavior has changed forever, and the preferred source of gathering property information is now the Internet.



#### Use of mobile devices has become mainstream!

Smartphones
Tablets
Mobile phones



#### Taking control of your "information" assets with a robust database is essential for success

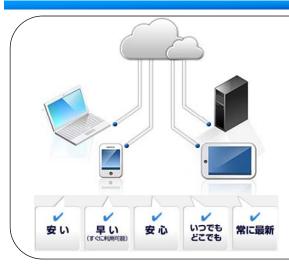
- Company websites (PC/mobile) are crucial marketing tools
- > Managing customer acquisition costs, and improving operational efficiency is key to profitability and competitiveness
- Having full control of both property data and customer data in an integrated relational database is essential, as well as having the IT system to fully utilize the information

Market disruption:
drastic shift from analog "paper"
to digital "data"

Strong demand and promising potential for Cloud Services dedicated to the real estate industry!

#### **③ "Cloud Service" is Ideal for the Real Estate Industry**





#### **Benefits** of Cloud Services

- No need for initial investment in servers, etc. "Rent" rather than "own."
- Short lead time.
- No need to update (the latest version is always available).
- Saved data is safe and secure (security and backup systems).
- Ideal part of BCP (Business Continuity Planning).

The real estate industry in Japan is fragmented with a large number of real estate companies scattered across the country, with most of these companies being small to medium in size. Therefore, **Cloud Service is the best means of service delivery.** 

Providing reliable, cutting edge Cloud Services requires substantial up-front investment.

e-Seikatsu is the only substantial provider of Cloud Services dedicated to the real estate industry!

<sup>\* &</sup>quot;Cloud service" is a type of service, in which a software package is not sold directly to the customer but applications are offered to customers to be used via the Internet under a lease contract. It is a generic name for services, in which software is not bought but rented to the customer.

#### **4** Our Competitive Advantage



Stock Business = Stable source of monthly recurring revenue based on ongoing contracts

Early promoter of Cloud model

Direct sales force = tight relationship with clients, deep industry knowledge

Entirely in-house development

IT Service Management System Certification (ISO/IEC27001:2005 and ISO/IEC20000 -1:2005) for continuous improvement of our service level and customer satisfaction

No bank borrowing and financially sound



Housing as an essential part of our daily life, our mission is

"To improve the level of satisfaction for all participants of the real estate market."

In order to fulfill this mission, we move forward with the following vision:

"As the leading provider of cloud services supporting the daily business activities of real estate companies, we will contribute to the growth and development of a more effective real estate market by providing the necessary IT infrastructure and becoming the leading force for a more active distribution of information."

Taking advantage of the latest information and communication technologies, we will develop system services for the real estate industry, which will not only improve operation efficiencies for a great number of real estate companies, but also provide for a means to achieve qualitative and quantitative improvements of property information, thus contributing to the quantitative and qualitative improvement of information available in the real estate market as a whole, leading to a more active and efficient market.

#### **(6)** IT Service Management System Certification



#### Achieving a higher level of client satisfaction through service quality

- ➤ 「ISO/IEC27001:2005」 (International standard of information security management system) 

  ※Registered in August, 2006
- ➤ 「ISO/IEC20000-1:2005」 (International standard of IT service management system)

  ※Registered in October, 2009

Further improve the reliability and quality of our services, as well as strengthen information security

Consistently deliver effective and easy-to-use IT services which meet the needs of our clients

#### Outline of ITSMS (ISO/IEC20000-1:2005) Registration

Company Name : e-Seikatsu Co., Ltd.

Registration number : JMAQA-T001

Applicable standard : ISO/IEC20000-1:2005

Range of registration : Cloud Service for the real estate industry

(Excluding individual client system development business.)

Registrar : Japan Management Association

Registration date : October 15, 2009
Registration revision date : August 9, 2012

#### **7** Business and Revenue Breakdown



Business	Service Category	Element Type	Contract Type	Revenue Recognition	Service and Revenue Details
Cloud Solution Business	Cloud Service	Stock (MRR)	Annual	Monthly amount	System usage fees (Cloud model). Covering both our turnkey services as well as customized solutions (resulting from A-Cloud system development work).  **Clients: 1,413 companies (Subscribed Clients as of Dec. 2012)  **Monthly ARPU: approx. 102,500yen/co.  (for the single month of Dec.)
	Network Solution	Stock (MRR)	Annual	Monthly amount	System operation and management fees.  Operating and managing our various systems utilizing client assets (i.e. operating on HW and SW owned by clients).
	Advanced-Cloud Service (Ad related services)	Stock (MRR)	Quarterly	Monthly amount	Advertisement sales commission.  Monthly commission on 「Yahoo! Real Estate」 listing service sales.  ※Recognized revenue is NET (not GROSS)  ※Based on quarterly contracts (ending Mar., Jun., Sep., Dec.)
	Advanced-Cloud Service (System Development)	Flow	From time to time	% of Completion / One time	System development revenue.  Mostly client customization work done on our turnkey solution systems.
	Advanced-Cloud Service (Yahoo! Media Solution) *	Stock (MRR)	Annual	Monthly amount	System operation fees.  Operation of the "new housing" property data processing, entry, and posting business for Yahoo! Real Estate.  **Revenue consists of fixed and measured rate components*
Related Business	Others (Real estate Brokerage)	Flow / Stock	From time to time / Annual	One time / Monthly amount	Real estate brokerage fees (rental property/sales property) and related fees (supporting employees search for homes).

<sup>\* &</sup>quot;Yahoo! Media Solution" operations were concluded at the end of November 2011.

#### **® Company Profile**



January 21, 2000 Established:

628 million 361 thousand 536 ven (As of the end of December 2012) Paid-in capital:

Mothers section of the Tokyo Stock Exchange (Code: 3796) Listing:

Relationship banks:

Resona Bank, Ltd., The Bank of Tokyo-Mitsubishi UFJ, Ltd., Mizuho Bank, Ltd., Sumitomo Mitsui Banking Corporation,

Mitsubishi UFJ Trust and Banking Corporation, Sumitomo Mitsui Trust Bank, Limited,

142 (As of the end of December 2012) # of employees:

President & CEO Kiyotaka Nakamura Officers:

Executive Vice President & Co-CEO Zenichi Maeno

Executive Vice President & CFO Hiroyuki Shiokawa

Executive Vice President & COO Hiroyoshi Kitazawa

Director, CIO& CTO Akira Matsuzaki

Standing Corporate Auditor Akira Hirano

Corporate Auditor Masahito Omachi

Corporate Auditor Shinichi Shamoto

Corporate Auditor Masayasu Takahara

Audit

The Kisaragi Accounting Office Corporation:

Headquarters: 2-32, Minamiazabu 5-chome, Minato-ku, Tokyo

Osaka office: 4-16, Dojimahama 1-chome, Kita-ku, Osaka

Fukuoka office: 11-17, Tenjin 1-chome, Chuo-ku, Fukuoka-shi, Fukuoka

Nagoya office: 4-3, Nishiki 2-chome, Naka-ku, Nagoya-shi, Aichi

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Company presentation materials in English may be downloaded from the following URL:

http://www.e-seikatsu.info/IR/english/investorRelations.html

