

# FY2014 Second-quarter Results

TSE Mothers 3796 November 6, 2013



Statements made at the meeting or included in this document that are not historical facts are forward looking statements about the future performance of e-Seikatsu Co., Ltd.

You are cautioned that a number of factors could cause actual results to differ materially from those discussed in the forward looking statements.

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# 1

# Summary of Second-quarter Results for FYE March 31, 2014

#### 1 Highlights



#### Continued revenue growth of our core "Cloud Service" business

- Consolidated sales: 915 million yen (FY2013 2Q 907 million yen, YOY change +7 million yen, +0.9%)
  - Cloud Service revenue: 850 million yen (FY2013 2Q 841 million yen YOY change +8 million yen +1.0%)
  - Including monthly recurring revenue of Turnkey services: 743 million yen (FY2013 2Q 726 million yen, YOY change +16 million yen, +2.3%)
- Consolidated operating profit: 14 million yen (FY2013 2Q -42 million yen, YOY change +56 million yen)
- Net income: -2 million yen (FY2013 2Q -43 million yen, YOY change +40 million yen)

#### Further enhancement of sales of our "Cloud Service"

- Focus on new client acquisitions as well as up-selling to existing Cloud Service clients. Solid growth in monthly ARPU.
  - Monthly ARPU: approx. 103,800 yen/company %as of the end of Sep. 2013
     FY2013 2Q approx. 98,400 yen/company %as of the end of Sep. 2012

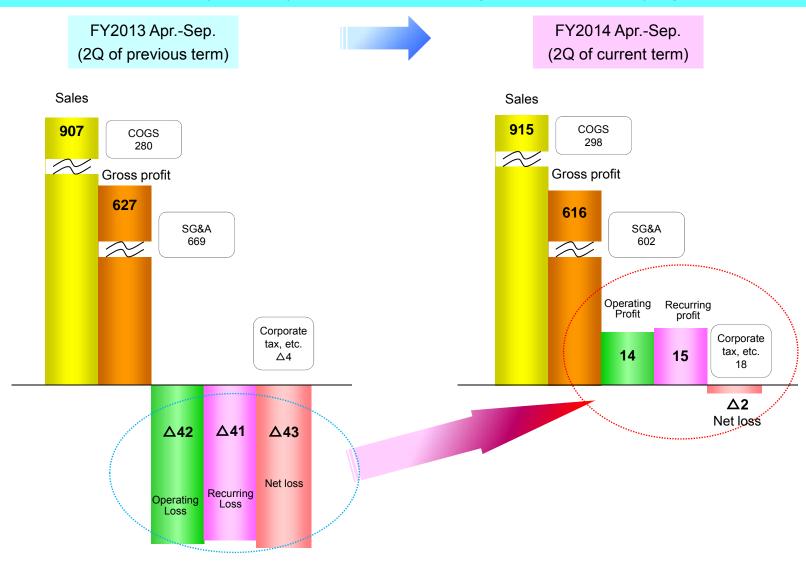
#### Released "rental property management function (option)" for "ES e-Bukken One"

- We enhanced our core service, "ES e-Bukken One," by adding a "rental property management function" which covers the daily operations of rental property management (released in September, 2013).
- \* Cloud Service revenue figures have not been adjusted for internal transactions.
- \* Figures rounded down to the nearest million yen.
- \* Ratios rounded to the nearest decimal place.

#### **② Consolidated Income Statement**



#### Sales and profits increased year-on-year with cost management efforts paying off



<sup>\*</sup> Figures rounded down to the nearest million yen.

# **③ Consolidated Income Statement (YOY change)**



(Million yen)	AprSep. 2012	AprSep. 2013	YOY change	YOY change (%)
Sales	907	915	7	0.9%
Gross profit Gross profit margin	627 69.1%	616 67.4%	△10	△1.6%
Operating profit Operating profit margin	<b>△42</b> △4.6%	14 1.5%	56	-
Recurring profit Recurring profit margin	<b>△41</b> △4.5%	15 1.7%	56	-
Extraordinary loss	7	0	△7	△95.1%
Net income Net income margin	<b>△43</b> △4.8%	△2 △0.3%	40	-

#### <Key Points>

- ① Our core "Cloud Service (Turnkey services)" revenue continues to show steady growth, and is the main driver of revenue increase.
- ② Profit increased due to revenue increase as well as reduction in SG&A expenses (e.g. reduced promotion expenses, lower rent for head office, etc).

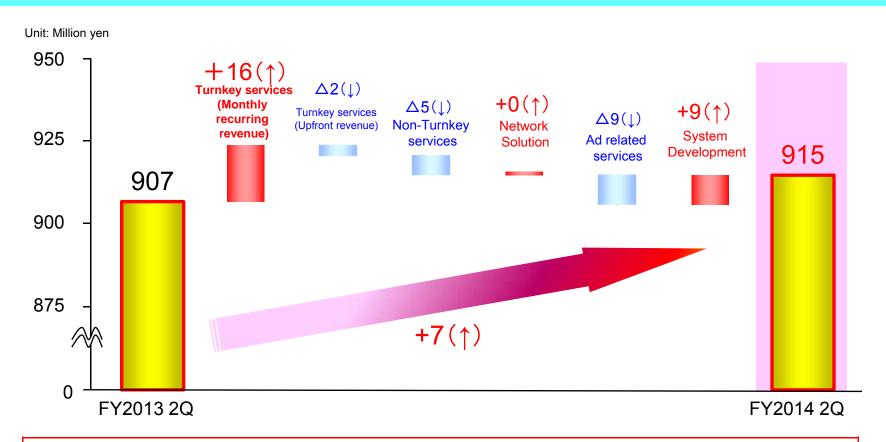
<sup>\* &#</sup>x27;-' indicates zero yen, '0' indicates an amount less than one million yen.

<sup>\*</sup> Figures rounded down to the nearest million yen.

# **4** Cloud Solution Business Change in Revenue Breakdown



#### Core "Turnkey services" (monthly recurring revenue) showing strong growth



#### <Key Points>

"Turnkey services" (monthly recurring revenue) increased by approx. 16 million yen YOY. Overall, "Turnkey services" revenue increased by approx. 13 million yen YOY.

- \* Cloud Solution Business sales figures have not been adjusted for internal transactions.
- \* '-' indicates zero yen, '0' indicates an amount less than one million yen.
- \* Figures rounded down to the nearest million yen.

#### **⑤ Cloud Solution Business Revenue (YOY change)**



Item (Million yen)		n (Million yen)	AprSep. 2012	AprSep. 2013	YOY change	YOY change (%)	
Cloud	Cloud Service		841	850	8	1.0%	
	Turnk	ey services *	751	765	13	1.8%	
		Up-front revenue	24	21	△2	△11.6%	
		Monthly recurring revenue	726	743	16	2.3%	
	Non-t	urnkey services *	90	84	△5	△5.9%	
Netwo	Network Solution		17	17	0	0.3%	
Advai	nced-C	Cloud Service	49	48	△0	△1.1%	
	Ad related services		30	20	△9	△31.9%	
System Development		m Development	18	27	9	48.5%	
Total		Total	907	915	7	0.9%	

<sup>\*</sup> Turnkey services · · · · · · Suite of standard system applications with up-front and monthly recurring revenue.

Non-turnkey services · · · · · · Customized system applications with one-time and monthly recurring revenue.

<sup>\*</sup> Cloud Solution Business sales figures have not been adjusted for internal transactions.

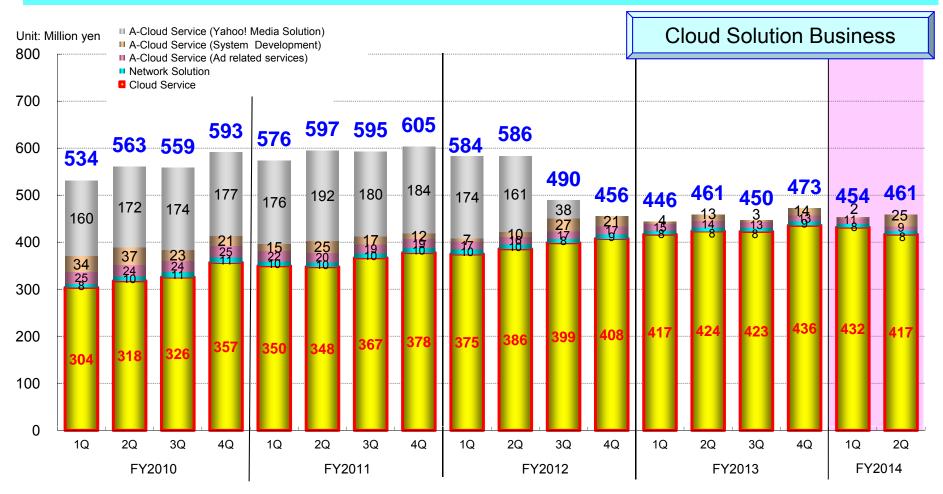
<sup>\* &#</sup>x27;-' indicates zero yen, '0' indicates an amount less than one million yen.

<sup>\*</sup> Figures rounded down to the nearest million yen.

#### **6** Sales Category Breakdown



#### Increasing "Cloud Service" revenue

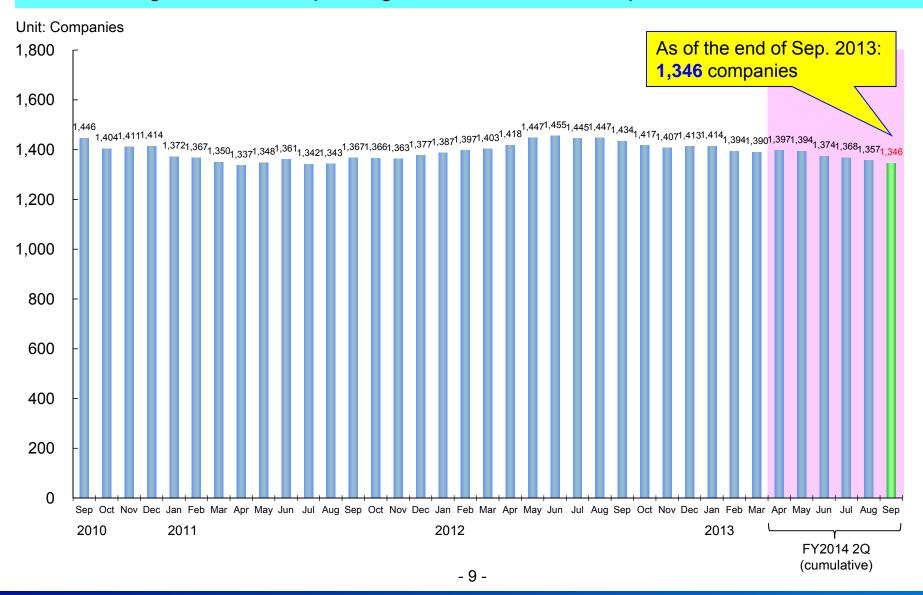


- \* Advanced-Cloud Service (Yahoo! Media Solution) sales were concluded in FY2012 3Q (at the end of November, 2011).
- \* Cloud Solution Business sales figures have not been adjusted for internal transactions.
- \* Figures rounded down to the nearest million yen.

#### **7** Number of Cloud Service Clients



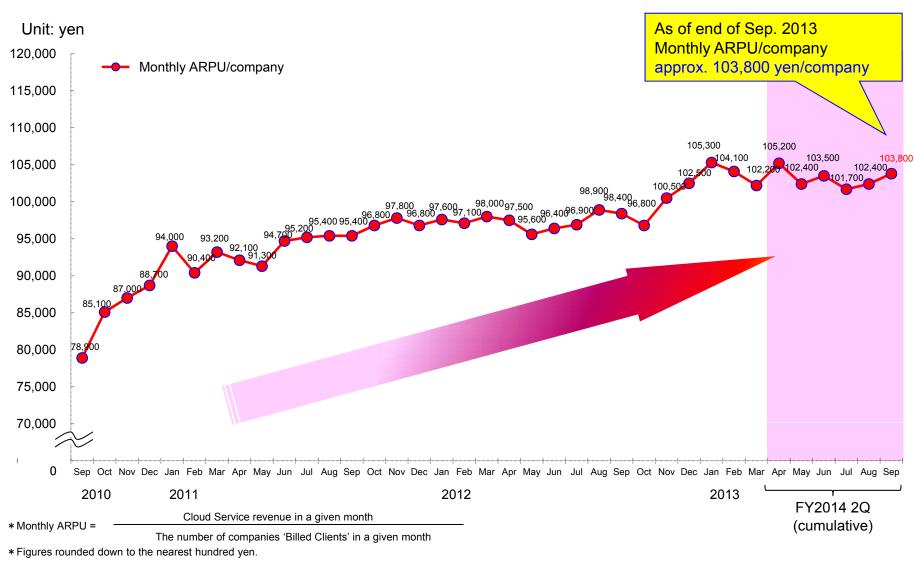
#### Growth through a balance of up-selling as well as new client acquisition



## **8 Cloud Service Monthly ARPU**



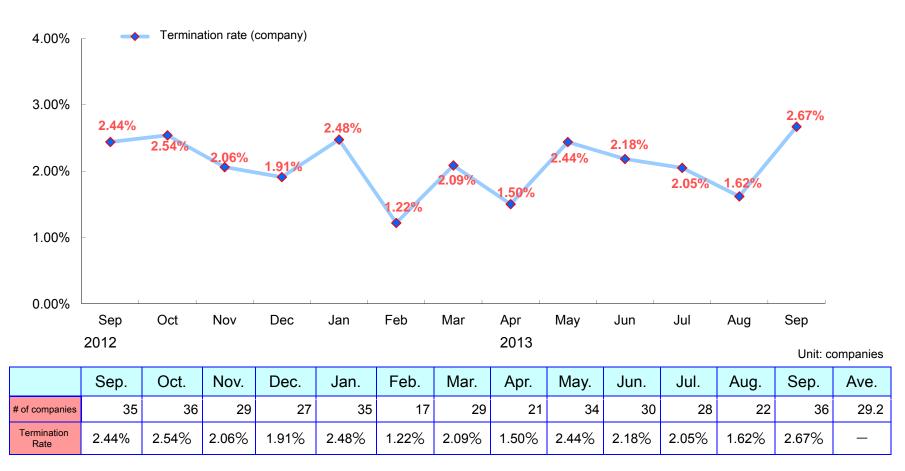
#### Resulting in a steady increase in monthly ARPU



#### **9 Cloud Service Client Termination Rate**



#### Increased efforts to improve client satisfaction, leading to higher retention

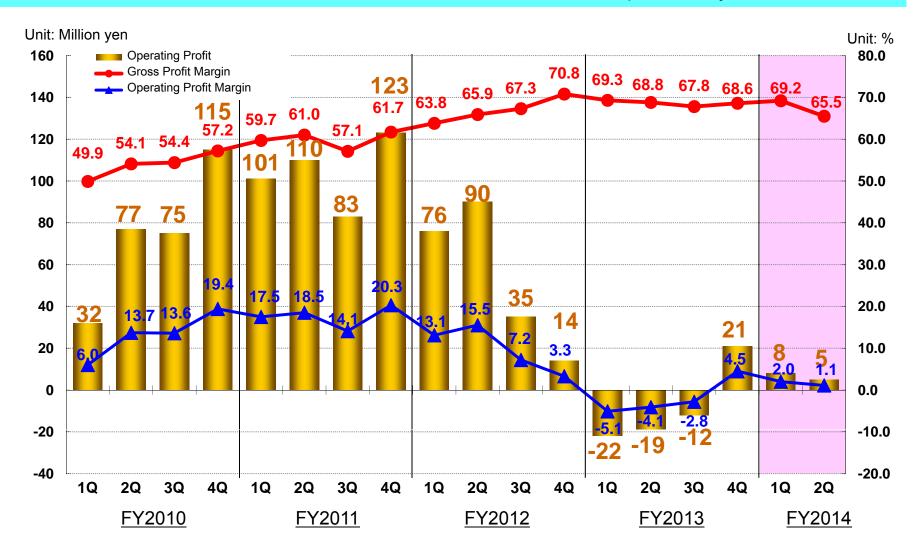


\* Termination Rate = # of companies withdrawing in a given month # of companies in a given month

## **10** Consolidated Quarterly Results



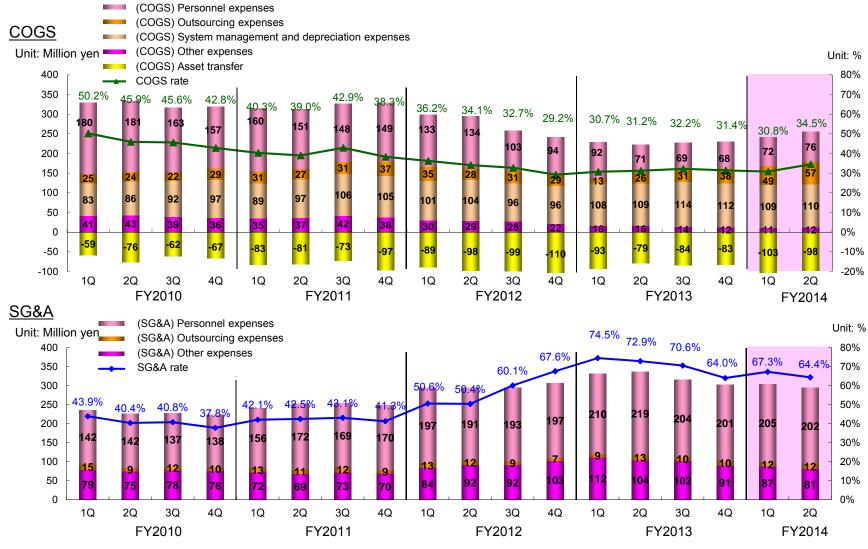
#### Increase in sales and cost reduction efforts resulted in continuous profitability trend



<sup>\*</sup> Figures rounded down to the nearest million yen.

#### **11) Quarterly COGS/SG&A**





\* (COGS) Outsourcing expenses: Outsourcing expenses, temporary recruitment expenses, procurement expenses, system usage expenses, etc. (COGS) Asset transfer: Inventory assets(goods in process), portion allowances for software under development listed under COGS

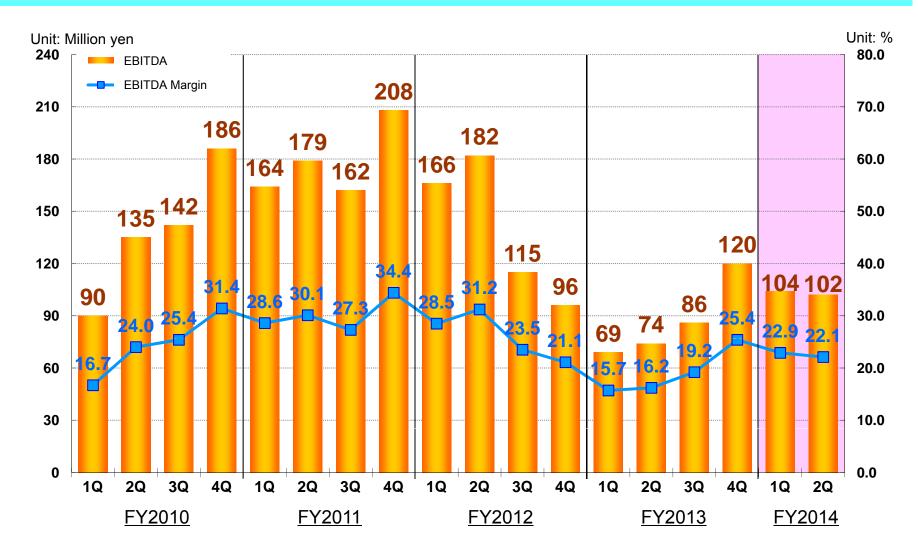
\* (SG&A) Outsourcing expenses: Advertising expenses, recruitment related expenses, consultant fees, payment commission, etc.

<sup>\*</sup> Figures rounded down to the nearest million yen.

## **12 Quarterly EBITDA (consolidated)**



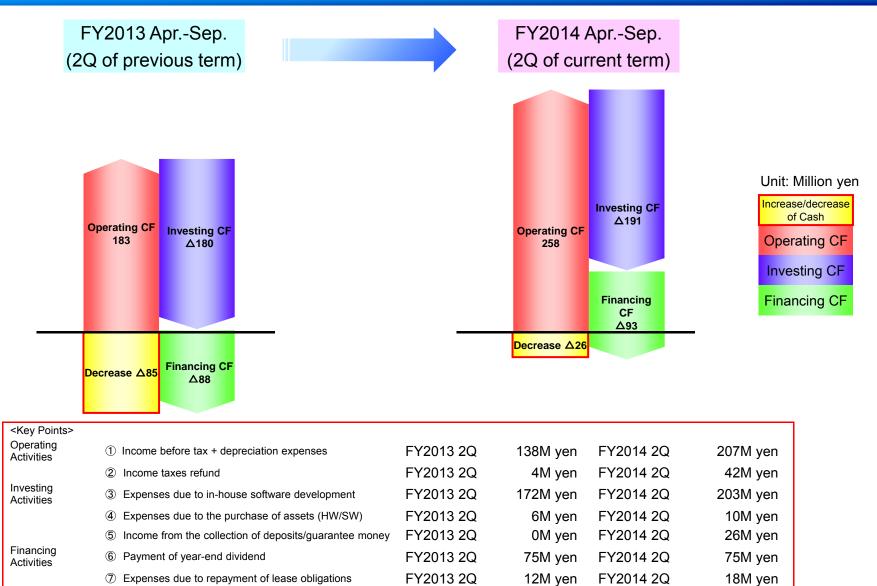
#### Stable EBITDA (operating profit + depreciation) and ability to generate cash



<sup>\*</sup> Figures rounded down to the nearest million yen.

#### **(13)** Consolidated Cash Flow





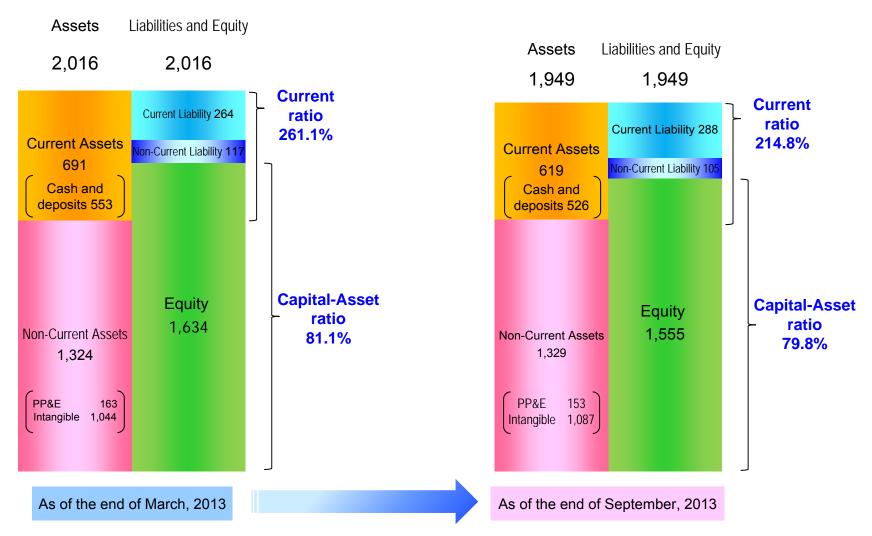
<sup>\*</sup> Figures rounded down to the nearest million yen.

<sup>\* &#</sup>x27;0' indicates an amount less than one million yen.

# **1** Consolidated Balance Sheet YOY Comparison



#### Financially sound



<sup>\*</sup> Figures rounded down to the nearest million yen.

# FYE March 2014 Forecast

#### **1** Consolidated Full-term Forecast



(Million yen)	Full-term Forecast FY2014	Second-quarter Results FY2014	Progress Rate as % of Full-term Forecast	(Reference) Full-term Results FY2013
Sales	1,955	915	46.8%	1,831
Operating Profit	70	14	20.1%	△33
Recurring Profit	70	15	22.3%	△32
Net Income	35	△2		△58

	Dividend per share
Full-year dividend (forecast) (FYE March 2014)	11 yen
Full-year dividend (actual) (FYE March 2013)	1,100 yen

<sup>※</sup> Reflecting the stock split.

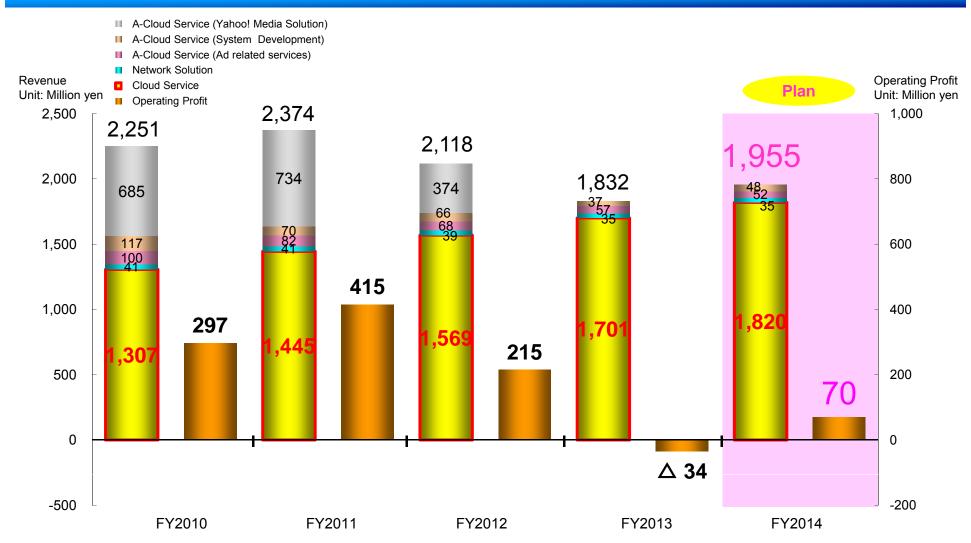
<sup>\*</sup> We split our stock 100-for-1 on Oct. 1, 2013. The full-year dividend (forecast) for FYE March 2014 reflects the stock split. The dividend forecast before adjusting for the stock split is 1,100 yen.

<sup>\*</sup> Forecast figures are based on information available at the time of this announcement. Actual results may differ materially from the forecast figures.

<sup>\*</sup> Figures rounded down to the nearest million yen.

#### **② Cloud Solution Business Revenue and Operating Profit Forecast**

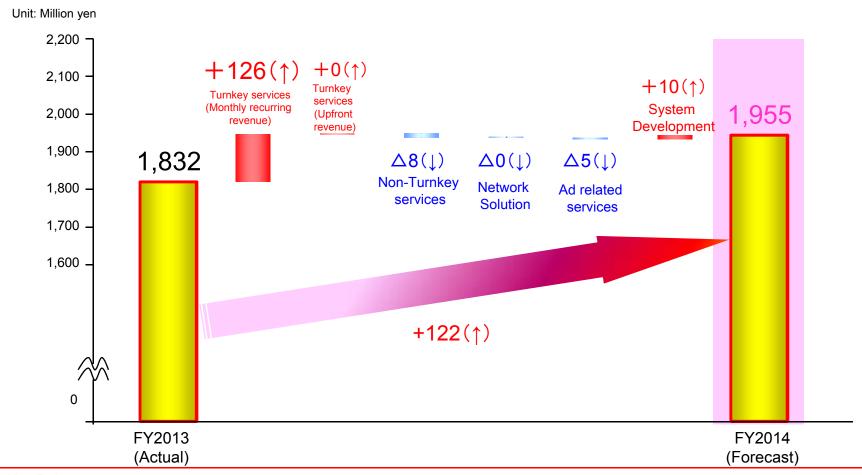




- \* "Yahoo! Media Solution" operations were concluded in FY2012 (at the end of November, 2011).
- $\hbox{$\star$ Cloud Solution Business sales figures have not been adjusted for internal transactions.}$
- \* Figures rounded down to the nearest million yen.

## **③ Cloud Solution Business Change in Revenue Breakdown**





#### <Key Points>

Further promoting "ES e-Bukken One," our "turnkey services (monthly recurring revenue)" revenue is expected to increase by about 126 million yen YOY. "Turnkey services (upfront revenue)" revenue is expected to remain unchanged, thus "Turnkey services" total revenue is expected to increase by about 127 million yen.

- \* Cloud Solution Business sales figures have not been adjusted for internal transactions.
- \* Figures rounded down to the nearest million yen.
- \* '0' indicates an amount less than one million yen.

#### **4** Cloud Solution Business Revenue Forecast (Breakdown)



Item (Unit: million yen)		Jnit: million yen)	FY2014 Forecast	Second-quarter Results FY2014	Progress Rate as % of Forecast	(Reference) Full- term Results FY2013
Cloud	d Servic	ce	1,820	850	46.7%	1,701
	Turnk	ey services *	1,652	765	46.3%	1,524
		Up-front revenue	52	21	41.3%	51
		Monthly recurring revenue	1,600	743	46.5%	1,473
	Non-tu	urnkey services *	168	84	50.6%	176
Netwo	Network Solution		35	17	49.8%	35
Adva	nced-C	loud Service	100	48	48.5%	94
	Ad rel	ated services	52	20	39.7%	57
System Development		m Development	48	27	58.0%	37
		Total	1,955	915	46.8%	1,832

<sup>\*</sup> Turnkey services ······ Suite of standard system applications with up-front and monthly recurring revenue.

Non-turnkey services ··· Customized system applications with one-time and monthly recurring revenue.

<sup>\*</sup> Forecast figures are based on information available at the time of this announcement. Actual results may differ materially from the forecast figures.

<sup>\*</sup> Cloud Solution Business sales figures have not been adjusted for internal transactions.

<sup>\*</sup> Figures rounded down to the nearest million yen.

# Our Business Strategy

# 1 Cloud Service Development Road Map



#### New options and features for "ES e-Bukken One" to follow

[Our Turnkey services]

図い物件Install賃貸

図いい物件賃貸

管理 賃貸

図 いい物件 売買

営業支援 賃貸

顧客管理 売買

**多いい物件 賃貸** 自社HPオブション

**図 いい物件 売買** 自社HPオプション

**WebSite** 

Mobile Mobile

2013

2014

Real estate cloud, connected and social.

Released in April 2012

Released in







September 2013



Rental property management



**Enhanced website functionality** 

> **Enhanced rental** property management **functionality**

**Enhanced functionality of Rental Property Products** and Property Sales **Products** 

**Enhanced My page functionality** 

**New home sales** option

**Expand data submission** capability to a wider range of portal sites, etc.

- Existing customers will be upgraded to "ES e-Bukken One."
- \* HP is abbreviation for "Homepage."
- \* Development and product launch schedule subject to change.

# 2

# Introduction of "ES e-Bukken One - Rental Property Management Function" (released in Sep. 2013)



Covers all daily operations of managing rental properties, including contract renewals and terminations, rent payment management, as well as handling entrusted management agreements.



Fee (tax excluded)

Installation fee: 50,000 yen

Monthly charge: Starting from 10,000 yen per company (to manage up to 500 properties)

The rental property management function is an optional service of "ES e-Bukken One"

Paid use of the basic "ES e-Bukken One" service is required.



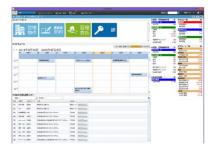
**Transaction management function** Integrated management of tenant inquiries and property repair, etc. history

- Convenient "To-do" list integrated with various status management information
- Quotes for repairs can be easily registered by copy/paste
- I Journal data output of sales and procurement information



[Rent payment management function] Integrated management of deposits and withdrawals data

- Deposits/withdrawals data directly downloaded from Internet banking accounts
- Automatic and intelligent learning capabilities for improved cross-checking of deposits and withdrawals
- Alert features based on future delinquency predictions





**[Entrusted management agreement]** Manage all essential information regarding each rental property under management

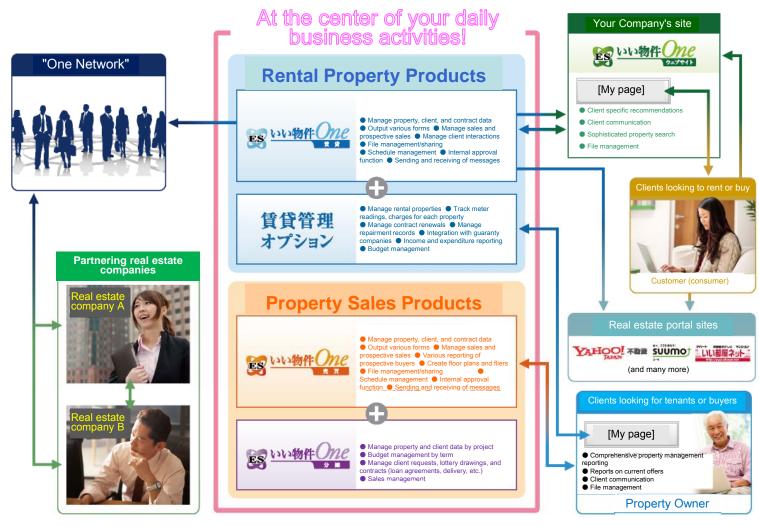
- Covers various disclaimers for sub-leases
- I Managing key dates for events such as rent reviews and entrusted management agreement renewals
- Easily manage properties of various types of ownership, such as investment properties with sectional ownership, as well as company owned properties

#### 3 Outline of "ES e-Bukken One"





Access and manage all of your data, within a seamless, end-to-end solution encompassing all of your daily business activities: from property sourcing to client relations.



#### 4 Features of "ES e-Bukken One"



#### "ES e-Bukken One" is THE one stop solution for real estate agencies

#### Comprehensive service covering all aspects of operating a real estate business

Access and manage all of your data, within a seamless, end-to-end solution encompassing all of your daily business activities.

#### Cutting edge cloud applications

Fully utilizing the benefits of cloud computing [available anytime/anywhere and always up-to-date] while taking advantage of desktop computing [processing power].

#### Consumer [My page] features for effectively acquiring and retaining clients

Consumer [My page] features customized to match the needs of each customer (from potential renters/buyers to owners/sellers), bringing the customers closer, and better addressing individual needs and wants.

#### Connecting real estate companies to the ultimate business network

"One Network" connecting and sharing information (messaging, scheduling, sharing property data/information, and much more) within a company as well as across companies for a rich, collaborative experience.

#### Available in a "free trial" version

Potential clients can easily try out the key features of "ES e-Bukken One" before deciding to sign-up for the full featured "paid version." Upgrading to the "paid version" is made quick and easy with a dedicated website.

#### **⑤ Client Testimonials - 1 -**



#### We achieved centralized information management and operational efficiency.

Rental property broker: YS-HOME Co., Ltd.



"We used to spend too much time and too many staff to update and manage real estate property information. It also took us a lot of time and effort to make contract documents.

We also had difficulties sharing information among stores and between the head office and stores.

e-Seikatsu provided the ideal solution, and we can now operate our business more smoothly and efficiently."

http://www.yshome.jp/

#### Utilized services and key benefits



- ✓ Dramatic reduction in time to enter data into real estate portal sites.
- Reduction in time to make contract-related documents.
- **☑** Enhanced operational efficiency via information sharing among stores and departments.
- ✓ Increased inquiries from Web Site.

#### 6 Client Testimonials - 2 -



#### We achieved successful information sharing among our many stores.

Rental property management: Apple Real Estate co., Ltd.



"Our major issue was not being able to share information, especially property information, among stores, as the number of stores increase and our sales area expand. To verify bank account activity, we also used to cross check deposits and withdrawals and manually update and reconcile the bank books.

In order to solve these issues, we migrated from our existing system to e-Seikatsu, and we are very satisfied."

http://www.apple-co.jp/

# Utilized services and key benefits Enhanced operational efficiency via real estate property information sharing. Simplified sales management work by using a transaction ledger. Saved troublesome deposit management work by integrating with firm banking system. Smooth transition from the old system thanks to free-style formats.

## **7** Key Points



# Further promote our Cloud Solution "Turnkey services"

# Expand and grow our client base

Continue to focus on new client acquisition as well as improving client support and follow-up marketing efforts.

# Improve sales and operation efficiency

Increase ARPU through up-selling, achieve longer client retention by improving the quality of our services, and further improvement of operation efficiency, etc.

# Future growth

> We aim to become the de facto standard one-stop-solution for the real estate industry, effectively creating a marketplace for all real estate data and information.

#### We aim to become the leading "cloud computing" company for the real estate industry

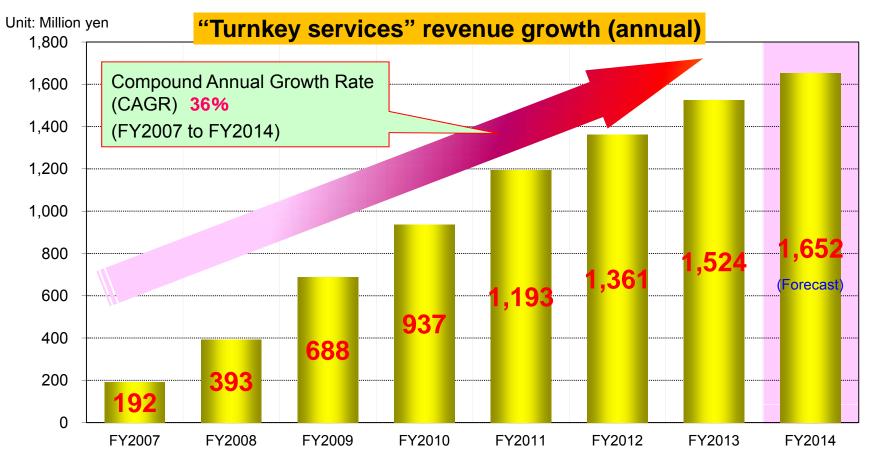
Mile stone/ Target indicators

Number of clients: 5,000 companies • ARPU: ≥ ¥100,000/month • Cloud Service: Gross profit margin > 70%

# **8** Growth Potential of Cloud Service (Turnkey services)



"Turnkey services" has great growth potential and is at the core of our Cloud Solution Business



- \* "Turnkey services" is a suite of standard system applications with up-front and monthly recurring revenue.
- \* Compound Annual Growth Rate (CAGR) is the average growth rate over a period of several years.
- \* Figures are rounded down to the nearest million yen. The ratio is calculated per yen and rounded.
- \* Forecast figures are based on information available at the time of this announcement and are subject to change.



# 4 Appendix

- (1) Financial Data
- (2) Company Profile



# (1) Financial Data

## **1** Consolidated Income Statement (Quarterly basis)



(Million von)		FY2	012		FY2013				FY2014			
(Million yen)	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q
Sales	584	585	491	456	446	461	450	473	454	461		
Gross Profit Gross Profit Margin	372 63.8%	386 65.9%	330 67.3%	323 70.8%	309 69.3%	317 68.8%	305 67.8%	324 68.6%	314 69.2%	302 65.5%		
Operating Profit Operating Profit Margin	76 13.1%	90 15.5%	35 7.2%	14 3.3%	△22 △5.1%	△19 △4.1%	∆12 ∆2.8%	21 4.5%	8 2.0%	5 1.1%		
Recurring Profit Recurring Profit Margin	77 13.2%	91 15.6%	41 8.4%	15 3.4%	△22 △5.0%	∆18 ∆4.0%	∆13 ∆2.9%	21 4.5%	<b>8</b> 1.9%	6 1.5%		
Extraordinary Income	_	_	_	_	_	_	_	_	_	_		
Extraordinary Loss	_	20	△0	7	_	7	1	1	_	0		
Quarter Net Income Net Income Margin	40 6.9%	36 6.2%	17 3.5%	∆ <b>4</b> △0.9%	△21 △4.7%	∆ <b>22</b> ∆4.9%	∆17 ∆3.8%	2 0.4%	∆1 △0.3%	∆1 △0.4%		

<sup>\*</sup> Quarterly figures are not audited (cumulative figures are audited).

 $<sup>\</sup>ensuremath{\ast}\xspace$  '-' indicates zero yen, '0' indicates an amount less than one million yen.

<sup>\*</sup> Figures are rounded down to the nearest million yen.

## **② Consolidated Balance Sheet (Quarterly basis)**



(Million yen)		FY2	012		FY2013				FY2014			
	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q
Current Assets Total	858	951	821	808	709	699	670	691	635	619		
Non-Current Assets Total	1,202	1,277	1,298	1,329	1,350	1,357	1,333	1,324	1,311	1,329		
Assets Total	2,061	2,228	2,119	2,137	2,060	2,057	2,003	2,016	1,947	1,949		
Current Liability Total	260	348	230	250	263	270	243	264	274	288		
Non-Current Liability Total	85	129	123	118	124	137	128	117	115	105		
Liability Total	346	477	353	368	388	408	371	381	390	394		
Net Assets Total	1,715	1,751	1,765	1,768	1,671	1,649	1,631	1,634	1,556	1,555		
Liability & Net Assets Total	2,061	2,228	2,119	2,137	2,060	2,057	2,003	2,016	1,947	1,949		

<sup>\*</sup> Figures are rounded down to the nearest million yen.

## ③ Consolidated Cash Flow Statement (Quarterly basis)



(Million von)		FY2	012		FY2013				FY2014			
(Million yen)	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q
CF from Operating Activities	8	223	74	132	75	107	17	120	103	154		
CF from Investing Activities	△84	△103	△101	△117	△100	△80	△74	△88	△82	△109		
CF from Financing Activities	△56	△15	△6	1	△69	△18	△7	△7	△71	△21		
Net increase in cash and cash equivalents (△decrease)	△132	103	△33	16	△94	8	△63	24	△50	23		
Cash and Cash Equivalents (end of term)	590	694	661	677	583	592	528	553	502	526		

<sup>\*</sup> Quarterly cash flow figures are not audited (cumulative period cash flow figures are audited).

<sup>\* &#</sup>x27;-' indicates zero yen, '0' indicates an amount less than one million yen.

<sup>\*</sup> Figures are rounded down to the nearest million yen.

## **4** Other Data (Quarterly basis)



### **Cloud Solution Business**

		FY2012				FY2013				FY2014				
			1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q
Clo	Cloud Service		375	386	399	408	417	424	423	436	432	417		
	Turnk	key services	319	333	349	359	371	379	380	393	389	375		
		Up-front revenue	7	6	9	7	10	13	15	11	11	10		
		Monthly recurring revenue	312	326	340	351	360	366	364	381	377	365		
	Non-t	turnkey services	55	53	49	49	45	44	43	43	42	42		
Ne	Network Solution		10	10	8	9	8	8	8	9	8	8		
Ad	Advanced-Cloud Service		199	189	82	38	20	28	17	27	13	34		
	Ad re	lated services	17	16	17	17	15	14	13	13	11	9		
	Syste	m Development	7	10	27	21	4	13	3	14	2	25		
	Yaho	o! Media Solution	174	161	38	_	_	_	_	_	_	_		
Sales T	ales Total		584	586	490	456	446	461	450	473	454	461		
CC	COGS		211	199	160	133	136	143	145	148	139	158		
SC	SG & A		296	295	295	309	332	336	318	303	306	297		
Cost To	ost Total		508	495	456	442	469	480	463	452	446	456		
Operatir	perating Profit		76	90	34	14	△23	△19	△13	21	8	4		
Recurrir	ng Profit		77	91	40	15	△22	△18	△13	21	8	6		
Number (Compa		d Service clients	1,361	1,367	1,377	1,403	1,455	1,434	1,413	1,390	1,374	1,346		
Number consolic		oyees (Non-	167	163	150	147	154	147	142	137	140	138		

<sup>\*</sup> Turnkey services ····· Suite of standard system applications with up-front and monthly recurring revenue. Non-turnkey services ··· Customized system applications with one-time and monthly recurring revenue.

<sup>\*</sup> Quarterly income figures are not audited (cumulative figures are audited).

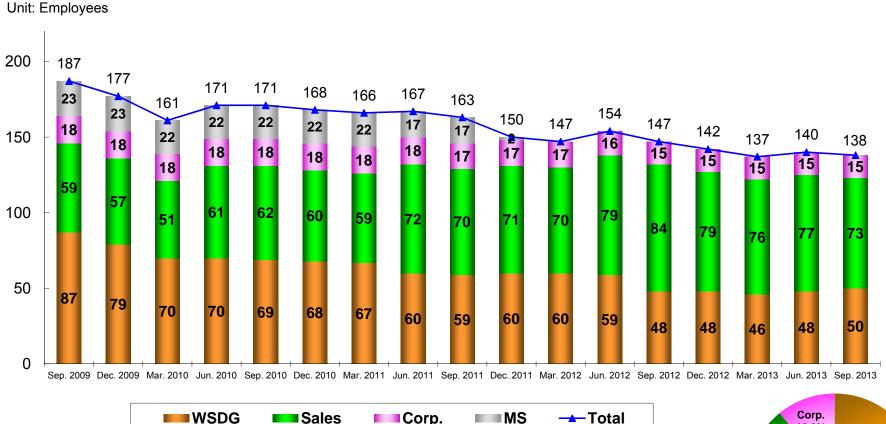
<sup>\* &</sup>quot;Yahoo! Media Solution" operations were concluded in FY2012 3Q (at the end of November 2011).

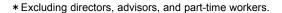
<sup>\*</sup> Cloud Solution Business sales figures have not been adjusted for internal transactions.

<sup>\*</sup> Figures are rounded down to the nearest million yen.

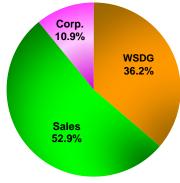
## **⑤** Number of Employees (Non-consolidated)







- \* Head count for Product Planning transferred from WSDG to Sales (reflected from Dec. 2009 figures).
- \* Head count for Operation Support transferred from WSDG to Sales (Customer Support) (reflected from Jun. 2011 figures).
- \* "MS" deleted due to the termination of "Yahoo! Media Solution" operations in November 2011 (reflected from Mar. 2012).
- \* Head count for quality control personnel transferred from WSDG to Sales (reflected from Sep. 2012 figures).
- \*WSDG: Web Solution Development Group, Sales: excluding MS, MS: Media Solution, Corp: Corporate staff





# (2) Company Profile

## **1** Focused on the Real Estate Industry



The real estate industry represents 13.7% (2011) of GDP (413 trillion yen (nominal))



Real estate industry 13.7% (56 trillion yen)

Source: National Accounts for 2011 (GDP by economic activity)

Total real estate assets equals 1,710 trillion yen (2011)

Residential 343 trillion yen

Non-residential 209 trillion yen





Land 1,156 trillion yen

Source: National Accounts for 2011 (National assets)



Number of homes 57.58 million units

Source: The 2008 Housing and Land Survey, Ministry of Internal Affairs and Communications Statistics Bureau



There are 123,922 real estate agencies (as of the end of 2011)

Source: Ministry of Land, Infrastructure, Transport, and Tourism



#### much more than...

Convenience stores 47,510 stores (March 2013)



Post offices 24,212 offices (As of the end of Sep 2012)

Source: JFA Convenience Store (monthly statistic report) Source: Japan Post Network Co., Ltd.

# The real estate industry is large in many respects, and...

The industry has been relatively slow in embracing IT and there is tremendous room for improving business efficiency.

There is a strong demand for a standardized property information database.

## 2 The Real Estate Industry is an "Information Industry"



## Utilizing a database is essential to succeed!

More than 800 data fields can be entered for a single property.



#### **Diversified consumer needs!**

In order to respond to various consumer preferences timely and appropriately, the centralized management of property and customer information in a relational database is key.



# Use of the Internet for property searches is the norm!

Consumer behavior has changed forever, and the preferred source of gathering property information is now the Internet.



#### Use of mobile devices has become mainstream!

Smartphones
Tablets
Mobile phones



### Taking control of your "information" assets with a robust database is essential for success

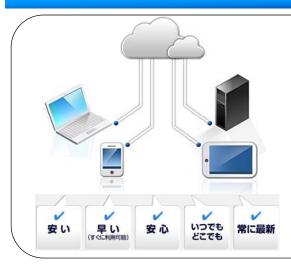
- Company websites (PC/mobile) are crucial marketing tools
- Managing customer acquisition costs, and improving operational efficiency is key to profitability and competitiveness
- > Having full control of both property data and customer data in an integrated relational database is essential, as well as having the IT system to fully utilize the information

Market disruption:
drastic shift from analog "paper"
to digital "data"

Strong demand and promising potential for Cloud Services dedicated to the real estate industry!

## **③ "Cloud Service" is ideal for the Real Estate Industry**





### **Benefits** of Cloud Services

- No need for initial investment in servers, etc. "Rent" rather than "own."
- Short lead time.
- No need to update (the latest version is always available).
- Saved data is safe and secure (security and backup systems).
- Ideal part of BCP (Business Continuity Planning).

The real estate industry in Japan is fragmented with a large number of real estate companies scattered across the country, with most of these companies being small to medium in size. Therefore, **Cloud Services is the best means of service delivery.** 

Providing reliable, cutting edge Cloud Services requires substantial up-front investment.

e-Seikatsu is the only substantial provider of Cloud Services dedicated to the real estate industry!

<sup>\* &</sup>quot;Cloud service" is a type of service, in which a software package is not sold directly to the customer but applications are offered to customers to be used via the Internet under a lease contract. It is a generic name for services, in which software is not bought but rented to the customer.

## **4** Our Competitive Advantage



Stock Business = Stable source of monthly recurring revenue based on ongoing contracts

Early promoter of Cloud model

Direct sales force = tight relationship with clients, deep industry knowledge

Entirely in-house development

IT Service Management System Certification (ISO/IEC27001:2005 and ISO/IEC20000 -1:2005) for continuous improvement of our service level and customer satisfaction

No bank borrowing and financially sound

## **5** Mission and Vision of e-Seikatsu



Housing as an essential part of our daily life, our mission is

"To improve the level of satisfaction for all participants of the real estate market."

In order to fulfill this mission, we move forward with the following vision:

"As the leading provider of cloud services supporting the daily business activities of real estate companies, we will contribute to the growth and development of a more effective real estate market by providing the necessary IT infrastructure and becoming the leading force for a more active distribution of information."

Taking advantage of the latest information and communication technologies, we will develop system services for the real estate industry, which will not only improve operation efficiencies for a great number of real estate companies, but also provide for a means to achieve qualitative and quantitative improvements of property information, thus contributing to the quantitative and qualitative improvement of information available in the real estate market as a whole, leading to a more active and efficient market.

## **(6)** IT Service Management System Certification



## Achieving a higher level of client satisfaction through service quality

- ➤ 「ISO/IEC27001:2005」 (International standard of information security management system)

  ※Registered in August, 2006
- ➤ 「ISO/IEC20000-1:2005」 (International standard of IT service management system)

  ※Registered in October, 2009

Further improve the reliability and quality of our services, as well as strengthen information security

Consistently deliver effective and easy-to-use IT services which meet the needs of our clients

## Outline of ITSMS (ISO/IEC20000-1:2005) Registration

Company Name : e-Seikatsu Co., Ltd.

Registration number : JMAQA-T001

Applicable standard : ISO/IEC20000-1:2005

Range of registration : Cloud Service for the real estate industry

(Excluding individual client system development business.)

Registrar : Japan Management Association

Registration date : October 15, 2009
Registration revision date : August 9, 2012

## **7** Business and Revenue Breakdown



Business	Service Category	Element Type	Contract Type	Revenue Recognition	Service and Revenue Details
	Cloud Service	Stock (MRR)	Annual	Monthly amount	System usage fees for cloud services Turnkey services Operation services of customized solutions (resulting from A-cloud system development work)
Cloud Solution	Network Solution	Stock (MRR)	Annual	Monthly amount	System operation and management fees.  Operating and managing our various systems utilizing client assets (i.e. operating on HW and SW owned by clients).
Business	Advanced-Cloud Service (Ad related services)	Stock (MRR)	Quarterly	Monthly amount	Advertisement sales commission.  Monthly commission on 「Yahoo! Real Estate」 listing service sales.  ※Recognized revenue is NET (not GROSS)  ※Based on quarterly contracts (ending Mar., Jun., Sep., Dec.)
	Advanced-Cloud Service (System Development)	Flow	From time to time	% of Completion / One time	System development revenue.  Mostly client customization work done on our turnkey solution systems.
Related Business	Others (Real estate Brokerage)	Flow / Stock	From time to time / Annual	One time / Monthly amount	Real estate brokerage fees (rental property/sales property) and related fees (supporting employees search for homes). **Business operated by e-Seikatsu Fudosan Co. Ltd. (100% owned subsidiary)

## **8** Company Profile



Established: January 21, 2000

Paid-in capital: 628 million 411 thousand 540 yen (As of the end of September 2013)

Listing: Mothers section of the Tokyo Stock Exchange (Code: 3796)

Relationship Resona Bank, Ltd., The Bank of Tokyo-Mitsubishi UFJ, Ltd., Mizuho Bank, Ltd., Sumitomo Mitsui Banking Corporation,

banks: Mitsubishi UFJ Trust and Banking Corporation, Sumitomo Mitsui Trust Bank, Limited

# of employees: 138 (As of the end of September 2013)

Officers: President & CEO Kiyotaka Nakamura

Executive Vice President & Co-CEO Zenichi Maeno

Executive Vice President & CFO Hiroyuki Shiokawa

Executive Vice President & COO Hiroyoshi Kitazawa

Director, CTO Akira Matsuzaki

Standing Corporate Auditor Akira Hirano

Corporate Auditor Masahito Omachi

Corporate Auditor Shinichi Shamoto

Corporate Auditor Masayasu Takahara

Audit

Corporation: The Kisaragi Accounting Office

Headquarters: 2-32, Minamiazabu 5-chome, Minato-ku, Tokyo

Osaka office: 4-16, Dojimahama 1-chome, Kita-ku, Osaka

Fukuoka office: 11-17, Tenjin 1-chome, Chuo-ku, Fukuoka-shi, Fukuoka

Nagoya office: 4-3, Nishiki 2-chome, Naka-ku, Nagoya-shi, Aichi

## 9 e-Seikatsu Official Websites (Japanese)



Company presentation materials in English may be downloaded from the following URL:

http://www.e-seikatsu.info/IR/english/investorRelations.html

